

# Mission

## **Towne Manor West**

is a skilled nursing and rehabilitation center providing coordinated, comprehensive services to meet the care needs of the individual resident and patient. The interdisciplinary team members will collaborate with residents, patients, families, and staff to develop an individualized plan of care for each resident and patient.

We strive to meet or exceed our customers' expectations each and every day, while promoting our core values: Communication, Compassion, Dignity, Empathy, Integrity, Pride, Respect and Responsiveness.

# Vision

## **Towne Manor West**

will endeavor to be responsive to the ever-changing needs of the communities we serve. We will facilitate resident, patient and family involvement and, by integrating into our community, we will be the provider of choice for long term care in our community.

We will foster an environment that encourages learning and embraces diversity in order to support the professional growth and development of our staff members.

